

Frequently Asked Questions – NFES

What is NFES?

NFES is the acronym for National Fire Equipment System. It is a confederation of National Interagency Support Caches, General Services Administration, National Wildfire Coordination Group and the Forest Service Technology and Development Centers. NFES standardizes the supplies and equipment used in wildland fire activities.

Do you sell items?

No. Items are loaned to customers for short-term use. When they are returned, the items are cleaned, refurbished and restocked for future use. Consumable items are generally not serviced for reuse. You will be billed for any items not returned.

Then, where can I buy items to keep?

We can provide you the information about the vendors and sources we use.

How do I order supplies?

You can find ordering procedures in your National and Local MOB guides and in the National NFES catalog as well as on this website.

What are the most common mistakes in ordering?

- Missing S-number. The ordering person must ensure every line has a distinctive number. NO S-number can be duplicated for any given incident order number.
- Missing or incorrect NFES number. Every item has a unique number. Utilize the online Cache Catalog ([link to online catalog](#)) or the National NFES Catalog to assist you.
- Missing or incorrect unit of issue. See the Cache Catalog for unit of issues and standard pack.
- No contact identified. Please be sure to include your contact information on your order in case there are questions on your order.

How do I replace items used, lost or damaged on the incident?

You can find replacement procedures in your National MOB guide and the NFES catalog.

Do I need a job code or a P-code to order items?

Yes. All requests for supplies need a valid job code and override or P-code to be processed. For activities related to fire or by non-federal customers a valid reimbursable code must be completed.

How do I return HAZMAT to the Cache?

The Cache does not accept HAZMAT. Please dispose of properly at the incident.