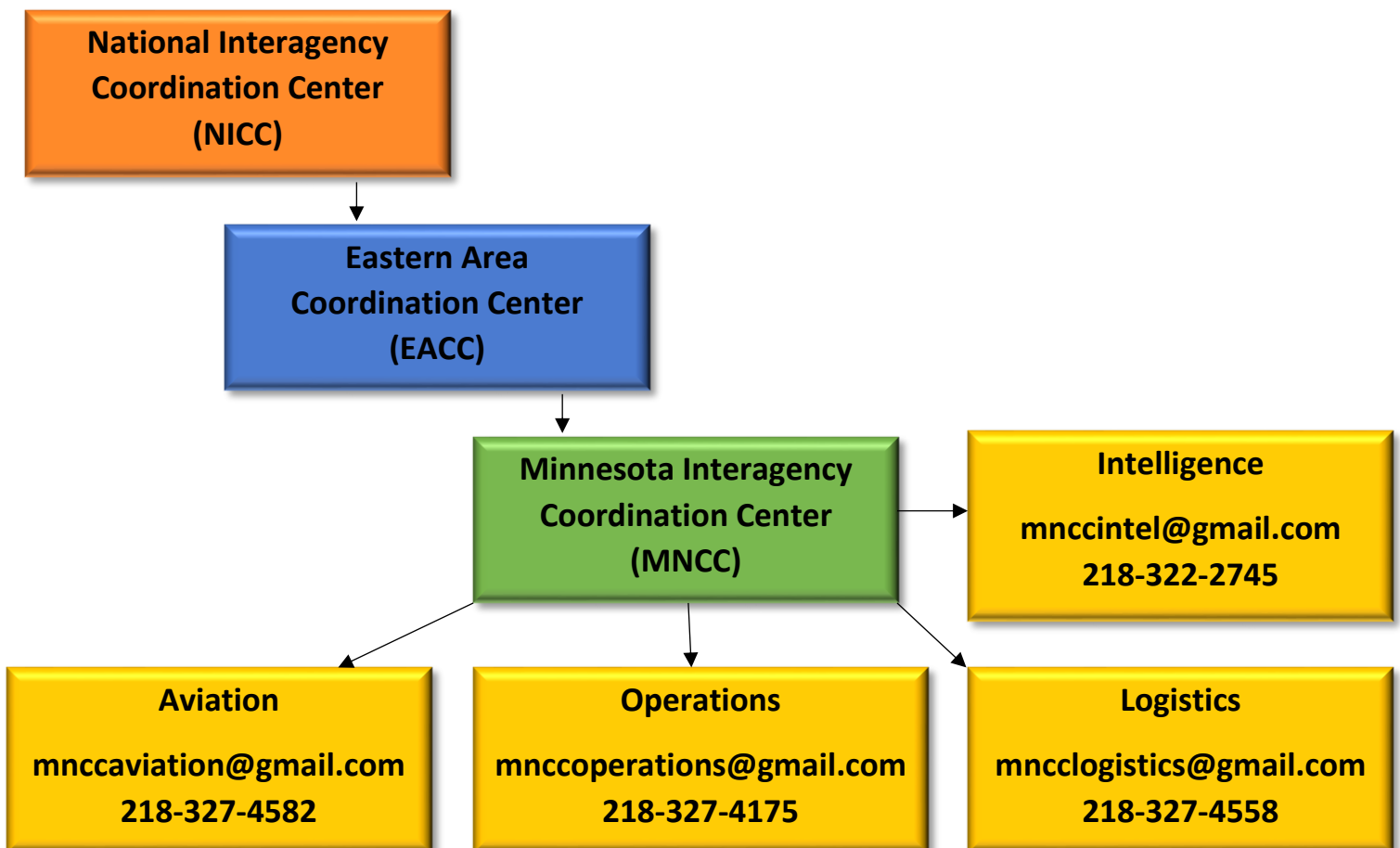


Minnesota Interagency Coordination Center

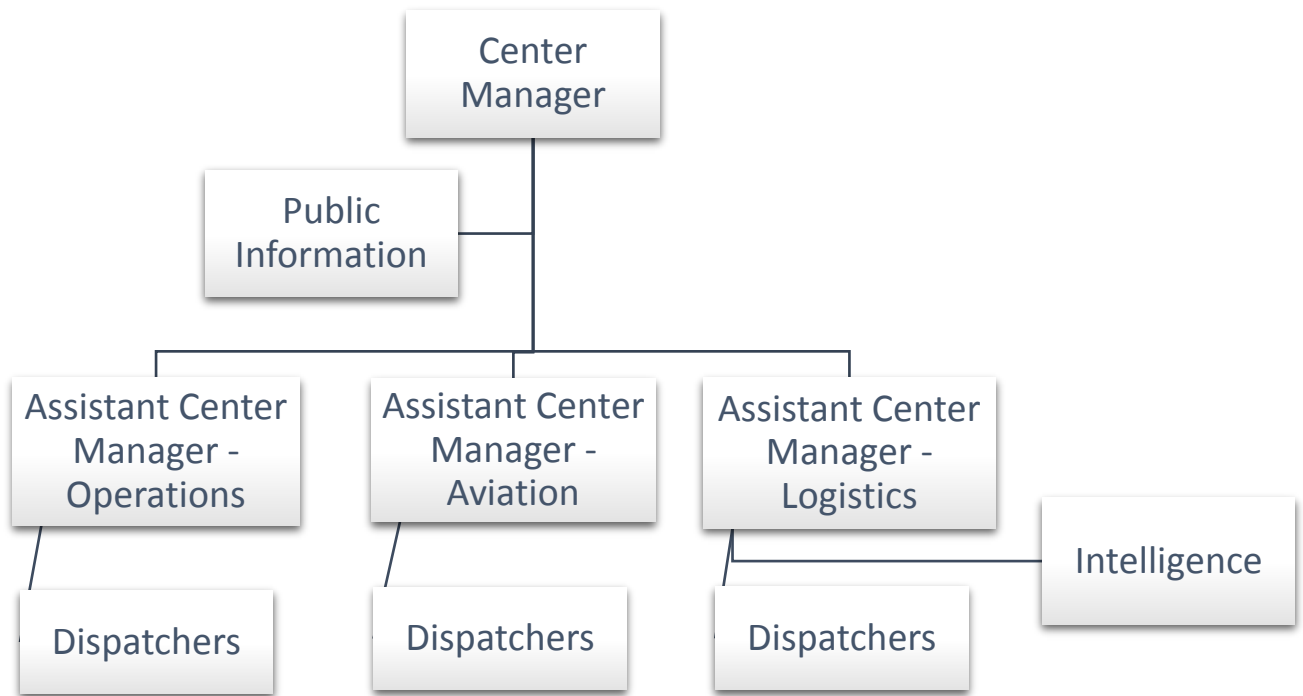
Welcome to the Minnesota Interagency Coordination Center! If you're asking what the Minnesota Interagency Coordination Center is, let me explain. As you're likely aware, back in October, the dispatch functions at MIFC were formally integrated into one cohesive interagency organization, with centralized leadership, under the direction of the MNICS Board of Directors. Since then we've been busy working through the steps to fully make the transition (which will take a couple of years to complete). Part of the process was to establish a new naming convention, unique to our organization.

In efforts to align our dispatch operations to national and geographical standards, we established the Minnesota Interagency Coordination Center (MNCC). Under the new structure there are 4 units - Operations, Aviation, Logistics and Intelligence.

- **Operations** (w/ Assistant Center Manager Ryan Kingsley) - currently handles the initial attack dispatching for the USFS.
- **Aviation** (w/ Assistant Center Manager Linda Bruss) – oversees the mobilization of aviation resources for all MNICS agencies.
- **Logistics** (w/ Assistant Center Manager Natasha Woodwick) – oversees the ordering and mobilization of resources outside of initial attack response (pre-suppression, extended attack, IMTs, T2IA crew program, out of state mobilization, etc).
- **Intelligence** (w/ Intelligence Officer Diane Nygaard) – oversees intelligence gathering and reporting for MNCC, including assisting predictive services.



MNCC ORG CHART



Timeline:

- June 2017 – 3rd party review of current dispatch operations.
- August 2017 – Board of Directors receives report.
- October 2017 – Board of Directors announces formal integration of dispatch functions located at MIFC.
- October 2017 – Board of Directors institutes [Center Manager Delegation of Authority](#).
- January 2018 – Integrated dispatch announces new title – Minnesota Interagency Coordination Center (MNCC).

Why is the integration happening? There are many reasons why the MNICS partners are implementing this change right now. As budgets shrink, retirements increase and staff numbers decline, we must rely on each other, now more than ever, to get more and more work done. There are opportunities to be had to increase our efficiencies, reduce redundancies and provide better quality service and support for all our agencies. However, the biggest reason is for safety of MNICS field personnel.

What does it mean to you? The integrated dispatch, and its personnel, will equally and fairly serve and support all of the MNICS agencies to best of their ability. No matter your agency, you deserve, and can expect, the highest quality service possible from any one of our dispatch personnel.

What else is happening? Discussions and work are ongoing around a number of different topics including addressing the physical layout of MNCC, merging and updating the standard operating procedures, addressing radio and connectivity issues, etc.

We understand these changes may require shifts in how you have traditionally worked and interacted with dispatch personnel, but we honestly hope it's for the best in the long term. We ask for your patience and understanding as this process continues to develop and changes occur.

“Our mission is your safety”

**** Please note the creation of MNCC *does not* affect or replace the Minnesota Incident Command System (MNICS) nor the Minnesota Interagency Fire Center (MIFC). For reference:**

- **MNICS** is the overarching organization which governs interagency operations.
- **MIFC** is the physical building in which the Coordination Center (MNCC) is located. MIFC also contains several other entities (see below).

