

508 Compliance Basics

For Public Information Officers

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What is 508 compliance?

Why is it important?

How to write alt-text

Creating accessible documents

Videos: closed captioning and audio description

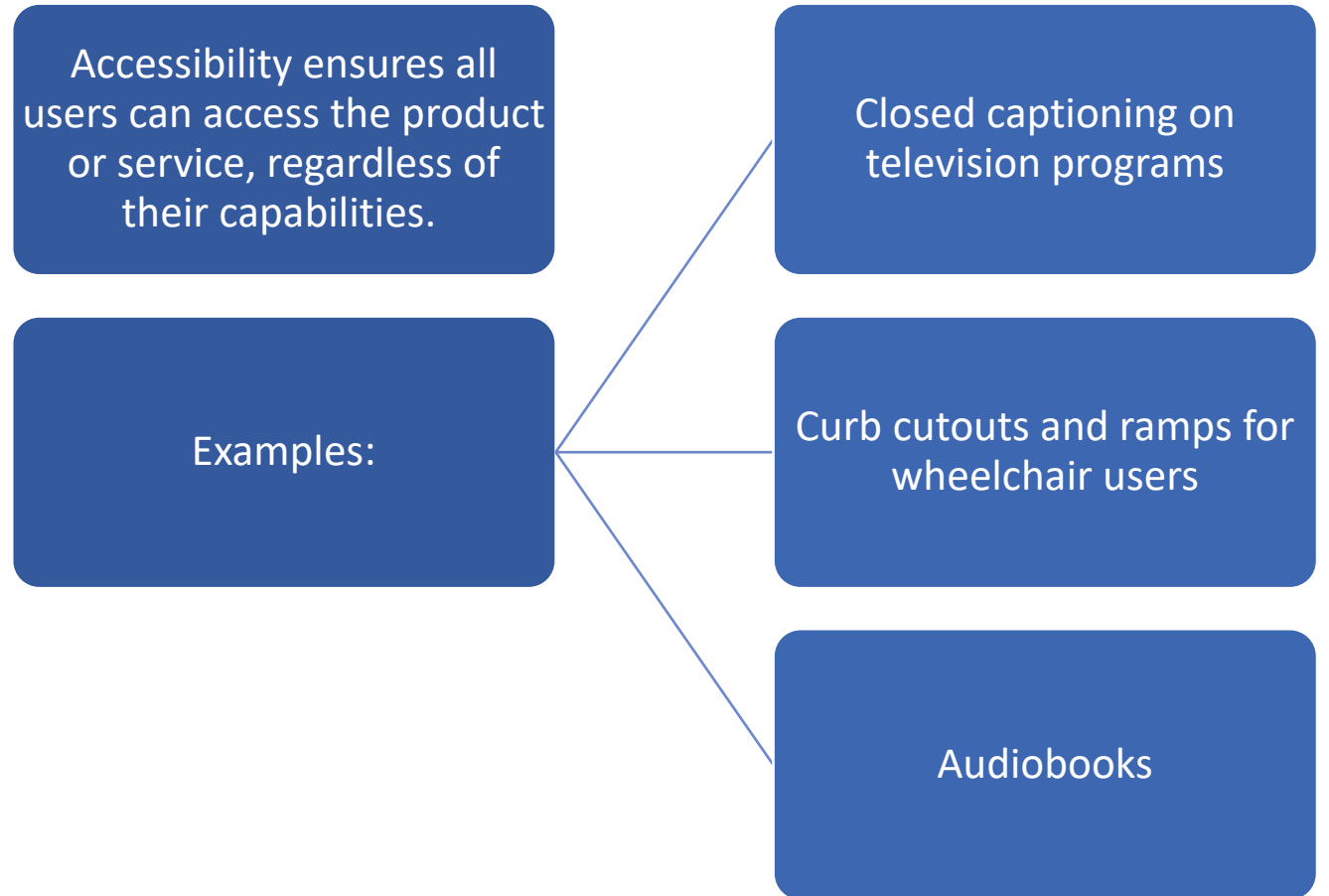
In 1998, Congress amended the Rehabilitation Act of 1973 to require Federal agencies to make their electronic and information technology (EIT) accessible to people with disabilities.

The law (29 U.S.C § 794 (d)) applies to all Federal agencies when they develop, procure, maintain, or use electronic and information technology.

Under Section 508, agencies must give disabled employees and members of the public access to information comparable to the access available to others.

What is 508 compliance?

Accessible Design Benefits Everyone



What is Assistive Technology?

Assistive Technology (AT) is any item, piece of equipment, or system that is commonly used to increase, maintain, or improve functional capabilities of individuals with disabilities.

Some AT devices are well-known:

- Eyeglasses
- Hearing aids
- Canes
- Wheelchairs

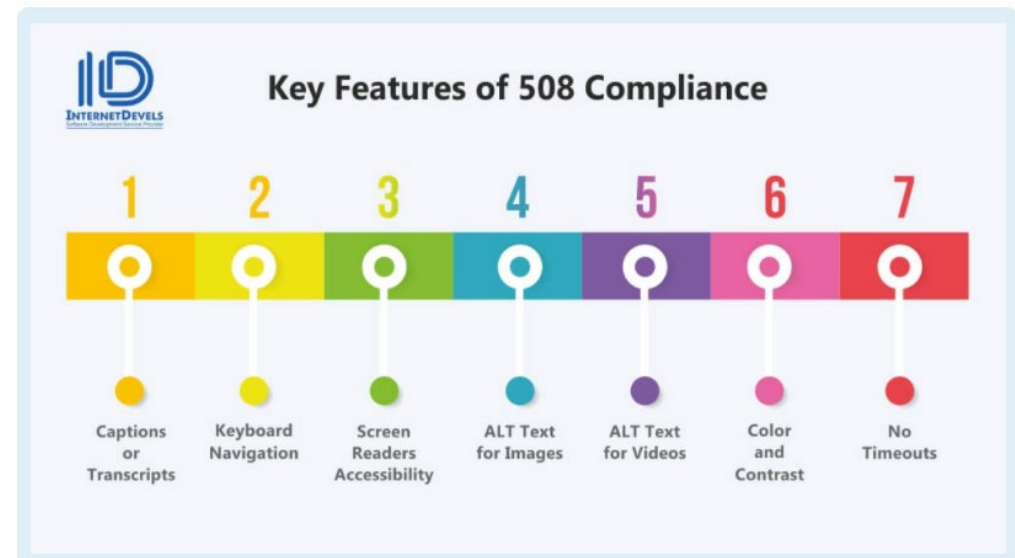
AT software includes the following:

- Text-to-speech converters
- Screen magnifiers
- On-screen keyboards
- Speech-to-text converters

AT relies on proper use of the delivery format.

What needs to be described?

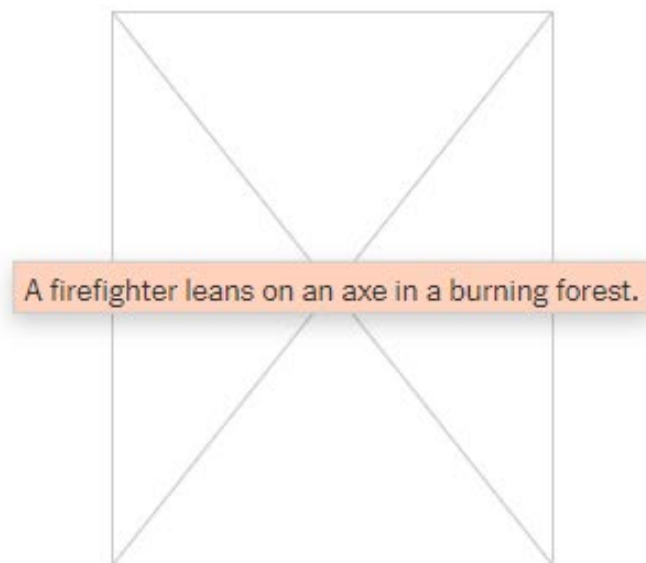
- Photos
- Website
- Documents
- Forms
- Videos



Social Media Accessibility Tips

- Don't overuse caps
- Use camel case for multi-word hashtags
- Put hashtags and mentions at the end
- Limit emoji use





A painting of a person.



May be an image of one person and strawberry.

Mona_Lisa,_by_Leonardo_da_Vinci,_from_C2RMF_retouched.jpg

Example alt text descriptions from Microsoft Word,
Facebook and Wikipedia.



Robot Hugs @RobotHugsComic · Jan 5, 2018

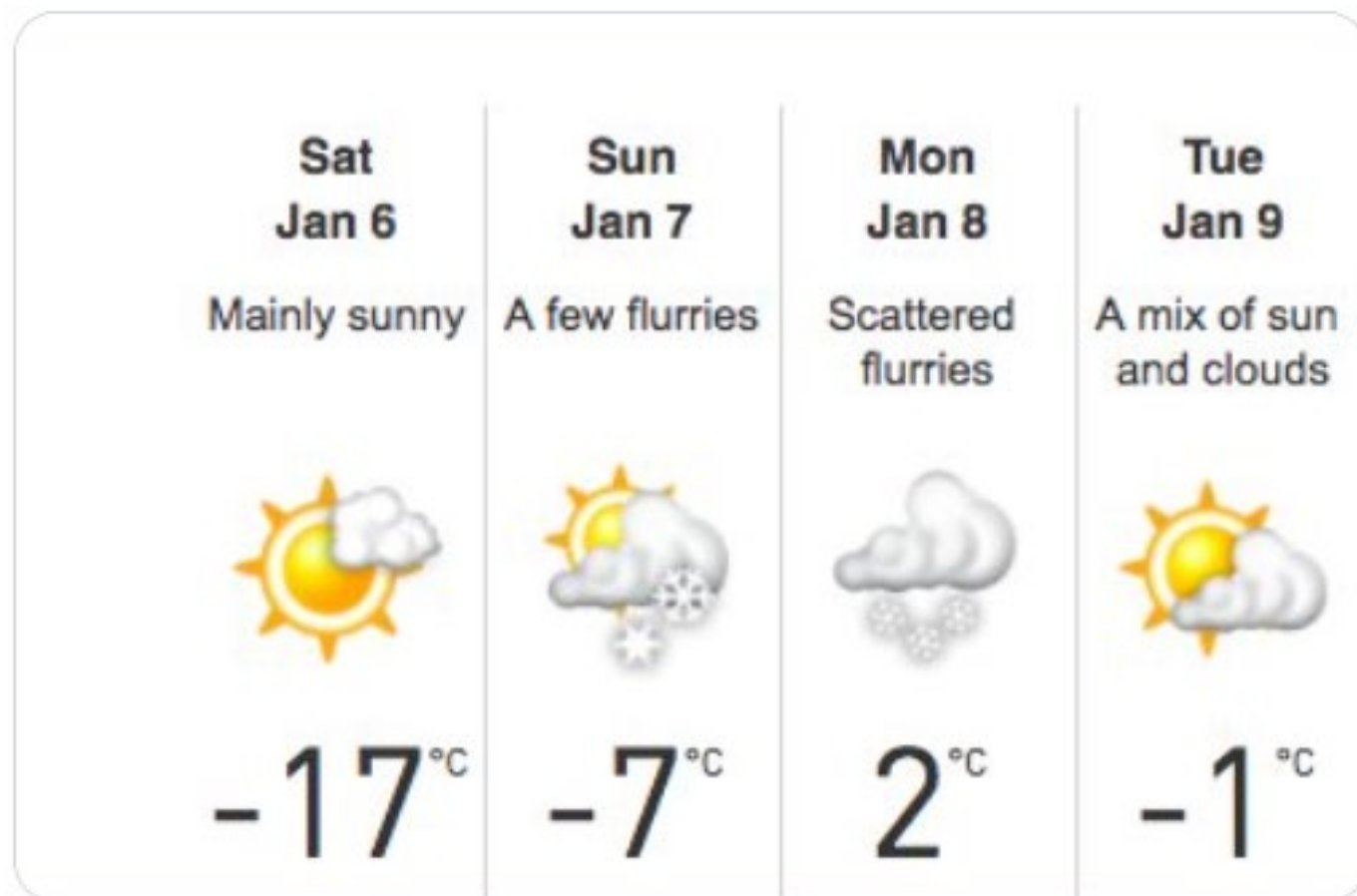
...

Replying to @RobotHugsComic

Tweet: Don't worry TO, It's going to get better soon!!

Unhelpful description: Toronto weather forecast

Helpful description: Forecast for Toronto temperatures, showing -18 Celsius today improving to -1 Celsius by Tuesday.



Tips for Writing Alt-Text

Keep it concise and accurate.

Convey the content: There's a huge gap between "Image of a chart," and something like, "A bar chart illustrates that there has been a year-over-year increase in forest fires, peaking at 100 this year."

Skip saying "image of" or "photograph of."

Transcribe text. If the image has copy that is central to its meaning, make sure you include it in the description.

Use proper grammar.

Need not be redundant (should not be the same as adjacent body of text).

Writing Alt-Text for Maps





Start with macro description, then offer expanded description.

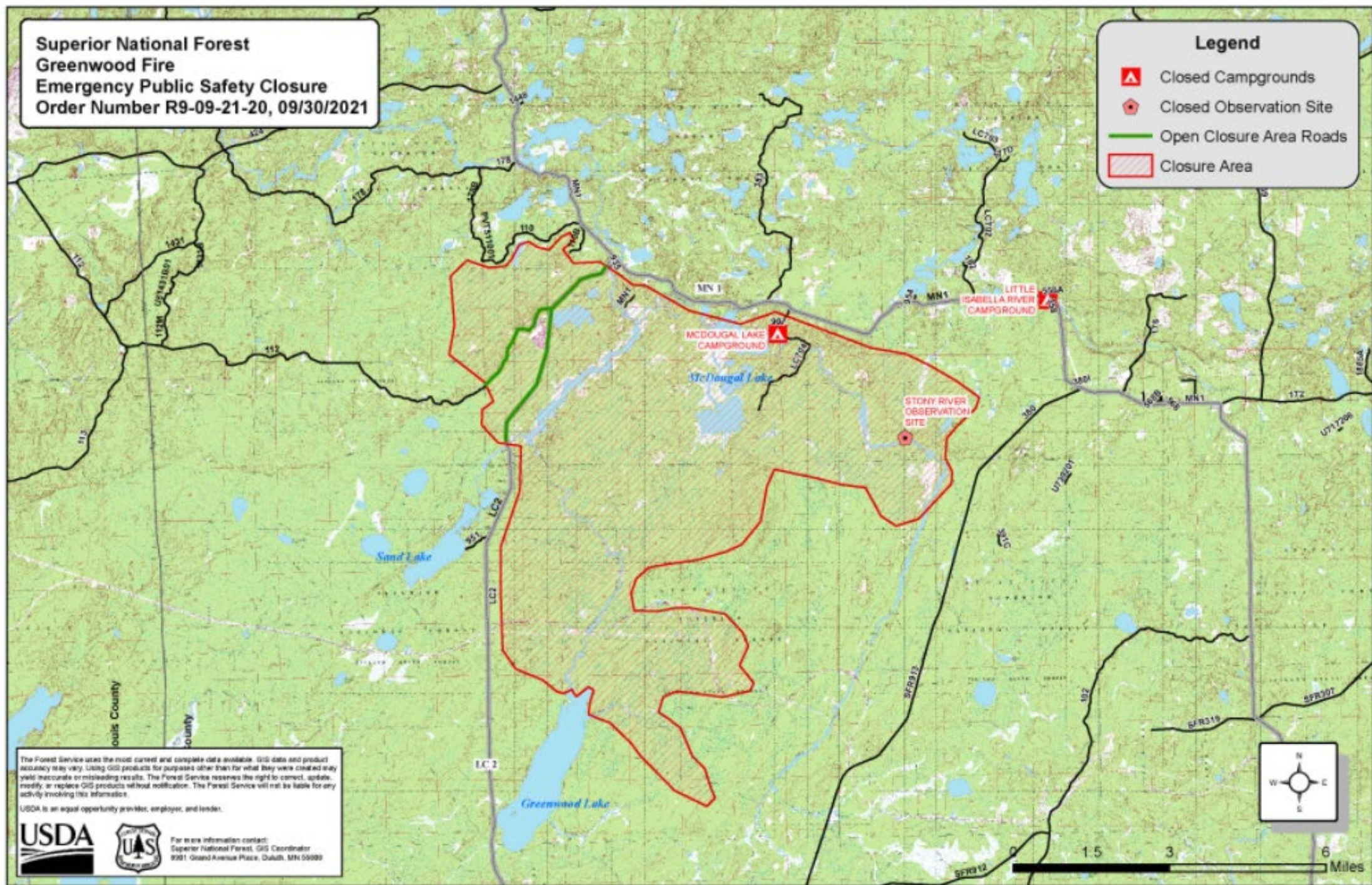
Appropriate to write 'a map of..'

Depending on where you are writing it the alt text may have a character limit. Provide additional information in caption, body of adjacent text, or text of social media post.

**Superior National Forest
Greenwood Fire
Emergency Public Safety Closure
Order Number R9-09-21-20, 09/30/2021**

Legend

-  Closed Campgrounds
-  Closed Observation Site
-  Open Closure Area Roads
-  Closure Area



The Forest Service uses the most current and complete data available. GIS data and product accuracy may vary. Using GIS products for purposes other than for what they were created may yield inaccurate or misleading results. The Forest Service reserves the right to correct, update, modify, or replace GIS products without notification. The Forest Service will not be liable for any activity involving this information.

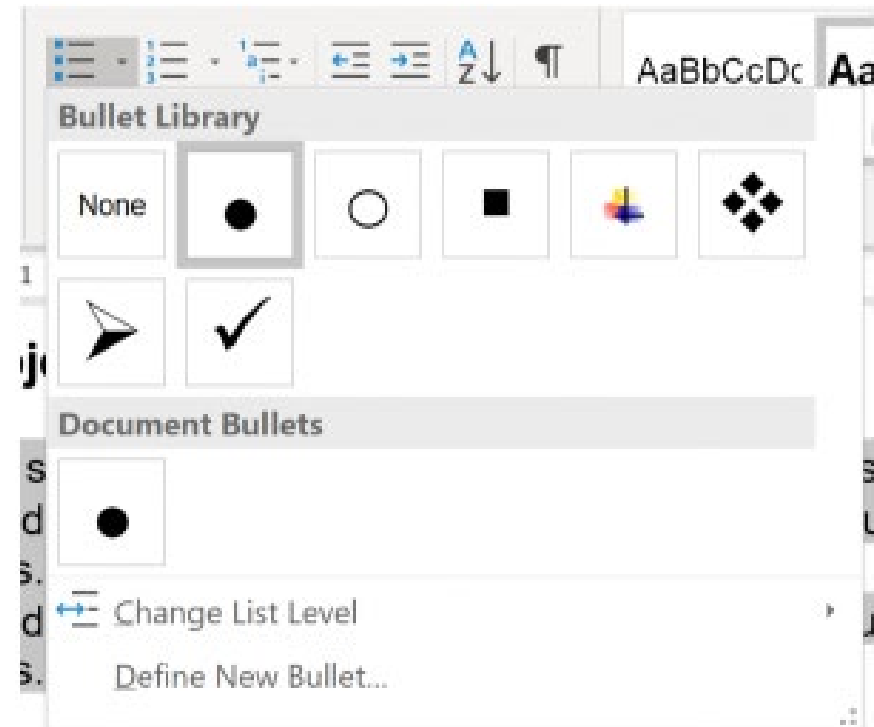
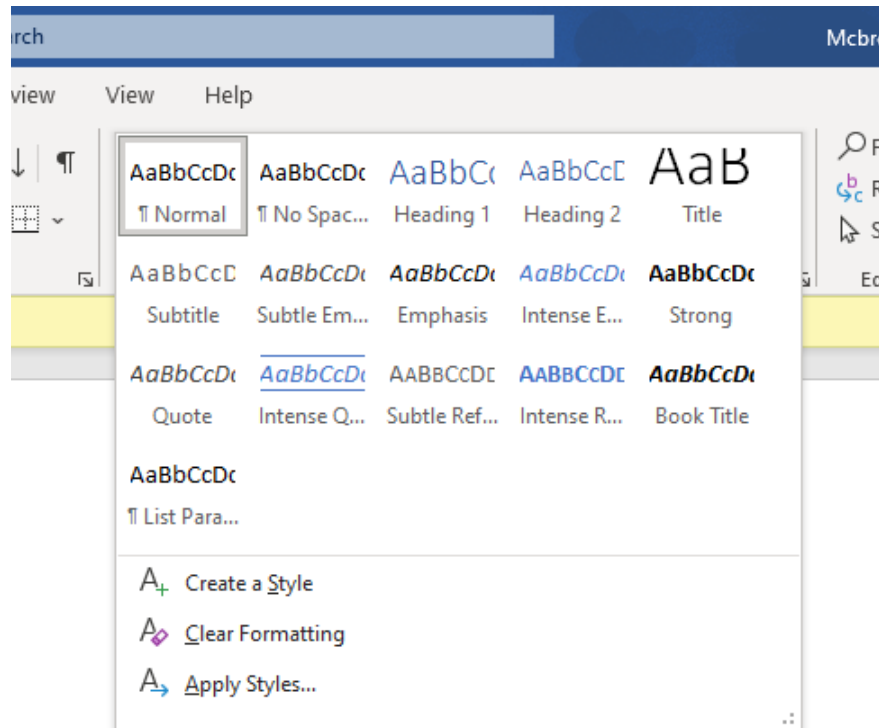
USDA is an equal opportunity provider, employer, and lender.



For more information contact:
Superior National Forest, GIS Coordinator
9901 Grand Avenue Place, Duluth, MN 55809

Creating Accessible Documents

- HTML and PDF are preferred, but starting with accessible word documents makes it easier
- Use built in formatting tools



Creating Accessible Documents

- Add alt-text for images: right click, select edit alt-text
- Use tables wisely

Voice | Sensitivity | Reuse Files | ^

Alt Text

How would you describe this object and its context to someone who is blind or low vision?

- The subject(s) in detail
- The setting
- The actions or interactions
- Other relevant information

(1-2 detailed sentences recommended)

Generate a description for me

☐ Mark as decorative ⓘ

Run an Accessibility Check

The screenshot displays the Microsoft Word interface with the 'Review' tab selected. The 'Check Accessibility' button in the 'Check' group is highlighted, and its dropdown menu is open, showing options: 'Check Accessibility', 'Alt Text', 'Navigation Pane', 'Focus', and 'Options: Ease of Access'. The right-hand pane is titled 'Accessibility' and shows 'Inspection Results' with a section for 'Errors'. A single error is listed: 'Missing alternative text (1)'. Below the errors, there is a checkbox 'Keep accessibility checker running while I work' which is checked, and a link 'Read more about making documents accessible'. The main document area shows a photo of four firefighters in yellow shirts and green pants standing next to a white pickup truck. The status bar at the bottom indicates 'Page 1 of 1', '0 words', and 'Accessibility: Investigate'.

AutoSave Off Document1 - Word Search Mcbrearty, Hanna M MH

File Home Insert Draw Design Layout References Mailings Review View Help Picture Format

Spelling & Grammar Thesaurus Word Count Read Aloud Check Accessibility Translate Language New Comment Delete Previous Next Show Comments Track Changes All Markup Show Markup Reviewing Pane Accept Reject Previous Next Compare Block Authors Restrict Editing Hide Ink

Check Accessibility
Alt Text
Navigation Pane
Focus
Options: Ease of Access

Accessibility
Inspection Results
Errors
> Missing alternative text (1)
☒ Keep accessibility checker running while I work
Additional Information
[Read more about making documents accessible](#)

Page 1 of 1 0 words Accessibility: Investigate

Convert to PDF

Windows

Go to File > “Save As...” and select PDF from the choices provided. By default this produces a PDF that preserves the document’s accessibility features.

When saving, select *Options* and be sure that “Document structure tags for accessibility” is checked. This is checked by default, but could become unchecked under certain circumstances.

Mac

Go to File > “Save As...” and select PDF from the choices provided. By default this produces a PDF that preserves the document’s accessibility features.

When saving, be sure the radio button labeled “Best for electronic distribution and accessibility” is selected.

Accessibility

Close



Order



✓ Aichele Road Fire Update 06102021

✓ Page 1

[1]

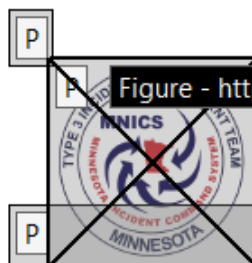
[2] Aichele Road Fire Final U

[3] MNICS Team A, Incident

[4] Fire Information: 2021

[5] Path Incident Statistics

[6] Image

Figure - <https://lh6.googleusercontent...> Fire Final Update

Thursday, June 10, 2021

MNICS Team A, Incident Commander Ernie Schmitt

Fire Information: 2021.aicheleroad@firenet.gov

Location: approximately 15 miles southwest of Baudette off the Aichele Forest Road near Beltrami Island State Forest.

Yesterday's Accomplishments: Precipitation and high humidity kept fire activity minimal as firefighters continued mop up operations. Crews continued to locate and extinguish hot spots detected by the infrared flight from June 8. As fire activity diminished, resources were demobilized from the incident.

Today's Planned Actions: The Incident Command Team will transition command back to the local unit this morning. Firefighters will patrol and grid the fire area today and mop up any remaining hot spots. The fire is currently 100% contained, which means that the perimeter has been secured but the fire has not been called controlled or out yet. The status of the fire will be reassessed on a regular basis. This is the final fire update.

Weather and Fire Behavior: High near 81 with northeast wind 5-10 mph. Cloudy in the morning with gradual clearing then chance for thunderstorms this evening. High humidity today and precipitation yesterday will reduce fire activity

Incident Statistics	
Area:	244 acres
Containment:	100 percent
Structures damaged:	0
Structures destroyed:	0
Injuries:	none
Date detected:	June 5, 2021
Cause:	lightning
Resources	
Personnel:	8
Engines:	0
Track Vehicles:	1
Aircraft:	0

Autotag Document

Autotag Form Fields

Reading Options

Accessibility Check

Accessibility Report

Identify Form Fields

Set Alternate Text

Setup Assistant

Reading Order



Videos

Closed captioning that is accurate and synchronus:

- The audio parts of your video appear as text at the appropriate time and give access to people who are hearing impaired or deaf.

Provide audio descriptions or adequate narration:

- A description of a video's visual elements, gives access to people who are blind or visually impaired.

Edit video



Introducing more control over auto-generated captions

Auto-generated captions now get high or low accuracy ratings. Low-accuracy captions won't be added to your videos until you review them, but high-accuracy captions will still be added automatically by default

Auto-generate captions

On

☐ Make captions unavailable to viewers until I review

Upload caption files (.srt)

Upload

Write captions

Write

Video details

Add details to your video and create your video post.

Captions & subtitles

AUTO ON

Adding captions and subtitles can improve your video's watch time, distribution and accessibility.

Thumbnail



Distribution

Choose where your video will appear and who can watch or crosspost it.



Minnesota Valley National Wildlife Refuge



View post

Published

Save



Boldness has genius, power, and magic in it. Begin it now." - van Goethe

Subtitles ⚙️ Options

Off

✓ English(Provided by Author)

Español(Provided by Author)

How to Provide Audio Description

Build

Build the descriptions into the video—The easiest way. Speakers identify themselves and their surroundings, describe what is happening in video.



Make

Make another video—one with audio descriptions and one without.



Add

Add an extra audio track—your video can have more than one audio track attached to it, and the user can choose which one to play.

Build it into the video

1

Verbally cover
all displayed
visual
information

2

Identify the
speaker and
speaker changes

3

Explain any
participation by
audience
members

4

Take frequent
pauses

Takeaways



Images must have alt-text: be clear, concise, and accurate.



Utilize tools such as formatting, accessibility checker, auto-captioning.



Bake it in, don't bolt it on! When creating content, start making it accessible from the beginning.

Resources

- Refer to agency policy, accessibility coordinators
- Accessibility training and workshops: <https://webaim.org/>
- Audio description training and tools: <https://unidescription.org/>